

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of: Russell S. Neville

Title: SYSTEM AND METHOD FOR AUTOMATED PRINTER DIAGNOSTICS

Commissioner for Patents
Washington, D.C. 20231

INFORMATION DISCLOSURE STATEMENT

Sir:

Enclosed is a copy of the Information Disclosure Statement Form PTO-1449 submitted pursuant to 37 C.F.R. §1.56, together with a copies of the references cited in that form. The undersigned respectfully requests that the Examiner consider the cited documents and that the enclosed copy of the Information Disclosure Statement Form PTO-1449 be initialed by the Examiner to indicate such consideration and that a copy thereof be returned to the applicant.

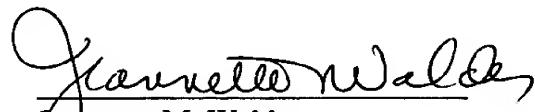
This Statement is being filed concurrently with the filing of the application to which it relates. No certification or fee is required.

PATENT APPLICATION
Attorney Docket No. D/A1149

This Statement is not intended to constitute an admission that any information referred to herein is "prior art" in relation to the claimed invention unless specifically designated as such. In accordance with 37 C.F.R. §1.97(g) and (h), the filing of this Statement shall not be construed to mean that a search has been made or that the information submitted herewith is, or is considered to be, material to patentability as defined in 37 C.F.R. §1.56(b).

The references are discussed in the Background of the Invention.

Respectfully submitted,



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El Segundo, California
Date: June 19, 2001

05/18/01

U.S. PATENT DOCUMENTS

FOREIGN PATENT DOCUMENTS

	COUNTRY	DOCUMENT NUMBER	PUBLICATION DATE	NAME OF PATENTEE OR APPLICANT	TRANSLATION Y/N

OTHER DOCUMENTS (Including Author (in CAPS), Title, Publication Date, Pages, etc.)

	HEWLETT-PACKARD COMPANY, Welcome to hp instant support, 4/15/01, wysiwyg://15/http://instantsupport.hp.com/motivedocs/hpinstantsupport.html
	HEWLETT-PACKARD COMPANY, hp instant support, January 2001, http://www.hp.com/go/instantsupport
	HEWLETT-PACKARD COMPANY, HP Brings the Power of the Internet to Printing, 4/17/2001, wysiwyg://80/http://www.hp.com/hpinfo/newsroom/press

EXAMINER

DATE CONSIDERED

Examiner: Initial if citation considered, whether or not citation is in conformance with M.P.E.P. 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.